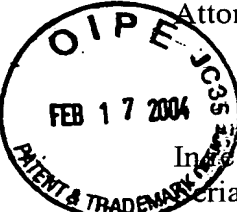


2/27 #7  
PATENT

Attorney's Docket No. 5577-214



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Arrowood, et al.

Group Art Unit: 2127

Serial No.: 09/693,663

Confirmation No.: 8210

Filed: October 20, 2000

Examiner: A. B. Patel

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR  
WORKLOAD DISTRIBUTION BASED ON END-TO-END QUALITY OF  
SERVICE

Date: February 13, 2004

Commissioner for Patents

P.O. Box 1450

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**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT  
CITATION UNDER 37 C.F.R. § 1.97**

Sir:

Attached is a form PTO-1449, together with a copy of the identified document(s). This Information Disclosure Statement is submitted in accordance with 37 C.F.R. § 1.97(b), within three months of the filing date of the above-referenced application or before the mailing of a first Office Action on the merits, whichever event occurs last. Accordingly, no fee is required. The Commissioner is authorized to charge any additional fee, or credit any refund, to our Deposit Account No. 09-0461.

Respectfully submitted,

  
Timothy J. O'Sullivan  
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Traci A. Brown